

Terms of Service and Use

THIS WEBSITE TERMS OF USE ("TERMS OF USE") IS AN ELECTRONIC RECORD IN THE FORM OF AN ELECTRONIC CONTRACT. THIS TERMS OF USE DOES NOT REQUIRE ANY PHYSICAL, ELECTRONIC OR DIGITAL SIGNATURE.

THESE TERMS OF USE ARE A LEGALLY BINDING DOCUMENT BETWEEN USER AND CISO CYBERSECURITY (BOTH TERMS DEFINED BELOW). THESE TERMS OF USE WILL BE EFFECTIVE UPON YOUR ACCEPTANCE OF THE SAME (DIRECTLY OR INDIRECTLY IN ELECTRONIC FORM OR BY MEANS OF AN ELECTRONIC RECORD) AND WILL GOVERN THE RELATIONSHIP BETWEEN USER AND CISO CYBERSECURITY FOR THE USE OF THE WEBSITE (DEFINED BELOW).

THIS DOCUMENT IS PUBLISHED AND SHALL BE CONSTRUED IN ACCORDANCE WITH THE PROVISIONS OF RULE 3 (1) OF THE INFORMATION TECHNOLOGY (INTERMEDIARIES GUIDELINES) RULES, 2011 UNDER INFORMATION TECHNOLOGY ACT, 2000 THAT REQUIRE PUBLISHING THE RULES AND REGULATIONS, PRIVACY POLICY AND USER AGREEMENT FOR ACCESS OR USAGE OF THE WEBSITE.

These Terms of Use of the website, mobile site and mobile application (the Website) is between CISO Cybersecurity Private Limited (hereinafter referred to as " CISO Cybersecurity " or " DigiLearn " or " CISO Academy" or "We" or "Us" or "Our") and the guest users or registered users of the Website (hereinafter referred to as "You" or "Your" or "Yourself" or "User") describe the terms on which CISO CYBERSECURITY offers You access to the Website and such other services as are incidental and ancillary thereto ("Services").

PLEASE READ THESE TERMS OF USE CAREFULLY BEFORE USING OR REGISTERING ON THE WEBSITE OR ACCESSING ANY MATERIAL, INFORMATION OR SERVICES THROUGH THE WEBSITE. IF YOU DO NOT AGREE WITH THESE TERMS OF USE, PLEASE DO NOT USE THE WEBSITE.

These Terms of Use together with the Privacy Policy and with all other notices, disclaimers, guidelines appearing on the Website from time to time (collectively referred to as "Agreement(s)") constitute the entire agreement upon which You are allowed to access and use the Website and avail the Services.

If you are accessing the mobile application or accessing the Services through the mobile application, then while these Terms of Use will apply to such use, there may be additional terms (such as the terms imposed by mobile application stores like Apple's iTunes, Android's play store, Microsoft's store from time to time) which will govern the use of the mobile application. These additional terms to the extent applicable are hereby deemed to be incorporated in these Terms of Use by way of reference.

1. General

1.1 CISO Cybersecurity Private Limited is a company incorporated under the laws of India, with its registered office at 2B, Sagar Apartments, 6 Tilak Marg, New Delhi - 110001, India and having CIN U80904DL2014PTC299383. DigiLearn is an intermediary in the form of an online platform for sale of educational services and for teaching and dissemination of educational materials to purchasers of their courses, including use of the Website by any User.

1.2 These Terms of Use are subject to revision by CISO CYBERSECURITY at any time and hence the Users are requested to carefully read these Terms of Use from time to time before using the Website. The revised Terms of Use shall be made available on the Website. You are requested to regularly visit the Website to view the most current Terms of Use. In the event such a facility is provided on the

Website, You can determine when CISO CYBERSECURITY last modified any part of the Agreement by referring to the "Last Updated" legend provided in that document. It shall be Your responsibility to check these Terms of Use periodically for changes. CISO CYBERSECURITY may require You to provide Your direct or indirect consent to any update in a specified manner before further use of the Website and the Services. If no such separate consent is sought, your continued use of the Website and/or Services, following such changes, will constitute Your acceptance of those changes.

1.3 If there is any conflict:

(i) between the Privacy Policy and any other Agreement, the Privacy Policy shall take precedence' but only to the extent of the conflict;

(ii) between the Additional Service Terms and any other part of these Terms of Use, the Additional Service Terms shall take precedence in relation to that Service;

(iii) between these Terms of Use and any other notices, disclaimers or guidelines appearing on the Website, these Terms of Use shall take precedence but only to the extent of the conflict.

2. Services

2.1 The Website is an electronic platform in the form of an electronic educational system whereby the CISO CYBERSECURITY may (a) offer purchase of certain courses and be certified in the same following the copyrighted materials including but not limited to video tutorials, case studies, mentoring, individual classes, webinars, and any other method of teaching/e-learning provided by CISO CYBERSECURITY and, (b) a platform for such other Users to accept the offer for sale of the Products (which includes but is not limited to courses, modules and any ancillary educational material thereto) made by CISO CYBERSECURITY on the Website and to make payments to CISO CYBERSECURITY for purchase of the Products and, (c) Offer after completion of the said purchased educational Product i.e. module/course, a certification by CISO CYBERSECURITY to the User with regard to the course completed/learned, and (d) such other services as are incidental and ancillary thereto. The Services are offered to the Users through various modes which may include issue of coupons and vouchers that can be redeemed for various Products.

2.2 Prices of all Services and/or Products are subject to change without prior notice or intimation.

3. Eligibility To Use

3.1 You represent that You are of legal age to form a binding contract and are not a person barred from receiving the Services under the laws as applicable in India. Notwithstanding the foregoing, if You are below the age of eighteen (18) years, please read through these Terms of Use with your parent or legal guardian, and in such a case these Terms of Use shall be deemed to be a contract between CISO CYBERSECURITY and Your legal guardian or parent and to the extent permissible under applicable laws, enforceable against You.

3.2 CISO CYBERSECURITY reserves the right to refuse access to use the Services offered at the Website to new Users or to terminate access granted to existing Users at any time without according any reasons for doing so.

4. User Account, Password, And Security

4.1 You may access and use the Website and the Services either as a registered user or as a guest user. However, not all sections of the Website and Services will be accessible to guest users.

4.2 Registered users: CISO CYBERSECURITY makes certain sections of the Services available to You through the Website only if You have provided CISO CYBERSECURITY certain required User information and created an account and username and password ("Account"). In the event You register as a User by creating an Account in order to avail of the Services provided by the Website, You will be responsible for maintaining the confidentiality and security of the Account Information, and are fully responsible for all activities that occur under Your Account. You agree to (a) immediately notify CISO CYBERSECURITY of any unauthorized use of Your Account Information or any other breach of security, and (b) ensure that You exit from Your Account at the end of each session. CISO CYBERSECURITY cannot and will not be liable for any loss or damage arising from Your failure to comply with this section. You may be held liable for losses incurred by CISO CYBERSECURITY or any other user or visitor to the Website due to authorized or unauthorized use of Your Account as a result of Your failure in keeping Your Account Information secure and confidential. You shall ensure that the Account Information provided by You in the Website's registration form is complete, accurate and up-to-date. Use of another user's Account Information for availing the Services is expressly prohibited. If You provide any information that is untrue, inaccurate, not current or incomplete (or becomes untrue, inaccurate, not current or incomplete), or CISO CYBERSECURITY has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, CISO CYBERSECURITY has the right to suspend or terminate Your Account and refuse any and all current or future use of the Website / Services (or any portion thereof).

4.3 Guest users: The Website also allows limited access to the Services for unregistered Users (also called as 'guest users'). Such users will be able to browse the Website and use the Services for the purpose of purchasing Products. However, You will not be provided with access to certain benefits reserved only for the purpose of registered users. These benefits may change from time to time.

4.4 Depending upon whether You are a buyer or another user who otherwise wish to use the Website, and the nature of Services You wish to avail from the Website, You may be required to provide certain personal information and CISO CYBERSECURITY may collect certain personal information. Your provision of, and CISO CYBERSECURITY 's collection, storage, use, disclosure and otherwise dealing of such personal information shall be governed by CISO CYBERSECURITY 's privacy policy, ("Privacy Policy").

5. Payments Related Information

5.1 Presently, CISO CYBERSECURITY does not levy any fee for browsing the Website or buying the Products on the Website (apart from purchase price of Products and Services). CISO CYBERSECURITY may charge Users certain fees for the use of the Website and Services as a whole, or certain features of the Website / Services. You agree to pay any such fees, as may be applicable to the Services that You use. CISO CYBERSECURITY will try to ensure that You are made aware of the applicability of any fees for a particular use of the Website / Services, as well as the amount of fees payable by You for any such use of the Website / Service. You agree that CISO CYBERSECURITY may, at any time, charge, modify or waive fees required to use the Website. Your continued use of the Website / Services after such change in the fees will be considered to be Your acceptance of such changes, and the applicability of these Terms of Use to such changes.

5.2 You agree to provide correct and accurate financial information, such as credit/debit card details to the approved payment gateway or pre-paid payment instrument account details for availing

Services on the Website. You shall not use the credit/debit card or pre-paid payment instrument which is not lawfully owned by You or authorized and approved by the owner of such credit/debit card or pre-paid instrument. You guarantee and indemnify CISO CYBERSECURITY against the use of any unauthorized credit/debit card or pre-paid instrument by You. The information provided by You will not be utilized or shared with any third party unless required in relation to fraud verifications or by law, regulation or court order or in accordance with the terms of the Privacy Policy. You will be solely responsible for the security and confidentiality of Your credit/debit card details or pre-paid instrument account. CISO CYBERSECURITY expressly disclaims all liabilities that may arise as a consequence of any unauthorized use of Your credit/ debit card or pre-paid instrument account.

5.3 CISO CYBERSECURITY may have existing arrangements with its banks, regarding limits on the amounts You can pay (if You are a buyer) in the course of a single transaction. However, CISO CYBERSECURITY shall be under no liability whatsoever in respect of any loss or damage arising directly or indirectly out of the decline of authorization for any transaction, on account of You/cardholder having exceeded the preset limit mutually agreed by CISO CYBERSECURITY with its bank from time to time.

5.4 For Your making payments for buying the Products/ Services on the Website, in addition to the Agreement(s), the terms and conditions of Your bank, applicable financial institution and/or card issuing association may also be applicable to You. Your bank, financial institution or card issuing association may decline or prevent You from making electronic payments for buying the Products on Website and CISO CYBERSECURITY does not control the same and shall be liable for the same.

5.5 Payment Facility for Your orders: CISO CYBERSECURITY may from time to time contract with third party payment service providers including banks to open nodal bank account under applicable Indian laws, to facilitate the payment between Users i.e. buyers and sellers and for collection of CISO CYBERSECURITY 's fees and other charges. These third party payment service providers may include third party banking or credit card payment gateways, payment aggregators, pre-paid instruments, cash on delivery or demand draft / pay order on delivery service providers, mobile payment service providers or through any facility as may be authorized by the Reserve Bank of India for collection, refund and remittance, as the case may be of payment or supporting the same in any manner.

6. User Obligations And Role Of CISO CYBERSECURITY

6.1 Subject to compliance with the Agreement(s), CISO CYBERSECURITY grants You a non-exclusive, non-sub-licensable, non-transferable, revocable, and limited right to access and use this Website and the Services provided therein.

6.2 You agree to use the Services, Website and the Content (as defined herein) provided therein only for purposes that are permitted by: (a) the Agreement(s) (including these Terms of Use); and (b) any applicable law.

6.3 You agree to adhere to all limitations on dissemination, use and reproduction of any materials (such as the Product) that Your access on the Website in accordance with clause 7.

6.4 You agree not to access (or attempt to access) the Website or Services by any means other than through the interfaces that are provided by CISO CYBERSECURITY. You shall not use any deep-link, robot, spider or other automatic device, program, algorithm or methodology, or any similar or equivalent manual process, to access, acquire, copy or monitor any portion of the Website or Content

(as defined below), or in any way reproduce or circumvent the navigational structure or presentation of the Website, to obtain or attempt to obtain any materials, documents or information through any means not specifically made available through the Website.

6.5 If you believe that any Content or User Content (as defined herein) or other content available on the Website does not comply with the terms of the Agreement(s) or applicable law, You may report such content in the manner prescribed under clause 14 herein.

6.6 The Website may allow you to post certain content, data or information of Your own such as allowing You to rate Products, post your comments, and reviews in relation to Products on specific pages of the Website, as well as submit any suggestions, comments, questions or other information to CISO CYBERSECURITY using the Website / Services (collectively referred to "User Content"). You, being the originator of the User Content, are responsible for the User Content that You upload, post, publish, transmit or otherwise make available on the Website. You represent that you have obtained all relevant consents and approvals in order to post any User Content. You further represent that all such User Content will be in accordance with applicable law. You acknowledge that CISO CYBERSECURITY does not endorse any User Content on the Website and is not responsible or liable for any User Content. CISO CYBERSECURITY reserves the right to disable access to the User Content on the Website.

6.7 You hereby grant CISO CYBERSECURITY a perpetual, non-revocable, worldwide, royalty-free and sub-licensable right and license to use, copy, distribute, display, publish, transmit, make available, reproduce, modify, adapt the User Content and create derivate works of the User Content. You represent and warrant that You own or otherwise control all of the rights to the User Content that You post or that You otherwise provide on or through the Website; and that, as at the date that the User Content is posted or submitted on the Website: (i) the User Content is accurate; (ii) use of the User Content You supply does not breach these Terms of Use; and (iii) that such User Content is lawful.

6.8 When you use the Website and/or the Services You specifically undertake not to host, display, upload, modify, publish, transmit, update or share any information or Content that belongs to another person and to which the User does not have any right to; is grossly harmful, harassing, blasphemous, defamatory, obscene, pornographic, pedophilic, libelous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatsoever; harms minors in any way; impersonate any person or entity, or falsely state or otherwise misrepresent Your affiliation with a person or entity; threatens the unity, integrity, defense, security or sovereignty of India, friendly relations with foreign states or public order or causes incitement to the commission of any cognizable offence or prevents investigation of any offence or is insulting of any other nation; infringes any patent, trademark, copyright or other proprietary rights; contain software viruses or any other computer code, files or programs designed to interrupt destroy or limit the functionality of any computer resource; deceives or misleads the addressee about the origin of such messages or communicates any information which is grossly offensive or menacing in nature; engage in any activity that interferes with or disrupts access to the Website or the Services (or the servers and networks which are connected to the Website); attempt to gain unauthorized access to any portion or feature of the Website, any other systems or networks connected to the Website, to any CISO CYBERSECURITY server, or to any of the Services offered on or through the Website, by hacking, password mining or any other illegitimate means; probe, scan or test the vulnerability of the Website or any network connected to the Website, nor

breach the security or authentication measures on the Website or any network connected to the Website. You may not reverse look-up, trace or seek to trace any information on any other user, or visitor to, the Website, or any other customer of CISO CYBERSECURITY, including any CISO CYBERSECURITY Account not owned by You, to its source, or exploit the Website or Service or information made available or offered by or through the Website, in any way whether or not the purpose is to reveal any information, including but not limited to personal identification information, other than Your own information, as provided for by the Website; disrupt or interfere with the security of, or otherwise cause harm to, the Website, systems resources, accounts, passwords, servers or networks connected to or accessible through the Websites or any affiliated or linked sites; use the Website or Content for any purpose that is unlawful or prohibited by the Agreement, or to solicit the performance of any illegal activity or other activity which infringes the rights of CISO CYBERSECURITY or other third parties; falsify or delete any author attributions, legal or other proper notices or proprietary designations or labels of the origin or source of software or other material contained in a file that is uploaded; violate any code of conduct or other guidelines, which may be applicable for or to any particular Service; violate any applicable laws or regulations for the time being in force within or outside India; violate the terms of the Agreement.

6.9 You agree that You are solely responsible to CISO CYBERSECURITY and to any third party for any breach of Your obligations under these Terms of Use or other Agreements and for the consequences (including any loss or damage which CISO CYBERSECURITY or its affiliates or its vendors may suffer) for any such breach.

6.10 CISO CYBERSECURITY does not pre-screen User Content. CISO CYBERSECURITY has no obligation to monitor any User Content. However, CISO CYBERSECURITY at its discretion and/or in accordance with applicable law may monitor any User Content and may remove any User Content from the Website if CISO CYBERSECURITY determines in its sole discretion that such User Content is in violation of these Terms of Use or any applicable law. Such actions do not in manner negate or dilute CISO CYBERSECURITY 's position as an intermediary or impose any liability on CISO CYBERSECURITY with respect to User Content.

6.11 You shall solely be responsible for maintaining the necessary computer / mobile equipment, internet connections and other software and technologies that may be required to access, use and transact on the Website. You may incur access or data fees from third parties in connection with your purchase and/or use of the services. You are responsible for all such fees.

6.12 You shall use this Website, and any voucher/coupons purchased through it, for personal, non-commercial use only and shall not re-sell the same to any other person.

6.13 You may need to install updates that we or any third party introduce from time to time to use the services, Products, Website including downloads and required functionality, such as bug fixes, patches, enhanced functions, missing plug-ins and new versions (collectively, "Updates"). Your use of the Products or Website you have installed requires that you have agreed to receive such updates automatically requested Updates.

6.14 Any purchase of the Products and Services from the Website will be strictly for personal use of the User. The User hereby expressly agrees that any merchandise or Services purchased by the User will not be sold, resold, bartered or in any way used for any commercial purposes or for profit. The User hereby acknowledges that the Products and Services purchased are not transferrable to any third

party for profit or otherwise.

6.15 There may be certain orders that CISO CYBERSECURITY is unable to process. Some situations that may result in CISO CYBERSECURITY 's inability to process or pass on buyer's order include, without limitation, non- availability of the Website service, force majeure, credit limitations or suspected fraud.

7. Use Of Content

7.1 Except as expressly indicated to the contrary in any applicable Additional Service Terms, CISO CYBERSECURITY hereby grants You a non-exclusive, revocable and non-transferable right to view, download and print product catalogues available on the Website, subject to the following conditions: You may access and use the material on the Website solely for personal, informational, and internal purposes, in accordance with these Terms of Use; You may not modify or alter any material available on the Website; You may not distribute or sell, rent, lease, license or otherwise make the material available on the Website available to others; and You may not remove any text, copyright or other proprietary notices contained in the material available on the Website.

7.2 The rights granted to You in the materials as specified above are not applicable to the design, layout or look and feel of the Website. Such elements of the Website are protected by intellectual property rights and may not be copied or imitated in whole or in part.

7.3 Any software that is available on the Website is the property of CISO CYBERSECURITY or its vendors. You may not use, download or install any software available at the Website, unless otherwise expressly permitted by the Agreement or by the express written permission of CISO CYBERSECURITY.

8. Intellectual Property Rights

8.1 The Website and the processes, and their selection and arrangement, including but not limited to all text, graphics, user interfaces, visual interfaces, sounds and music, video artwork and computer code (collectively, the "Content") on the Website is owned and controlled by CISO CYBERSECURITY or its licensors and the design, structure, selection, coordination, expression, look and feel and arrangement of such Content is protected by copyright, patent and trademark laws, and various other intellectual property rights. Through Your use of the Website, by no means are any rights impliedly or expressly granted to You in respect of such Content. CISO CYBERSECURITY reserves the right to change or modify the Content from time to time at its sole discretion.

8.2. You hereby acknowledge that CISO CYBERSECURITY is the copyright owner in all educational content purchased by You and that You have been granted a single use, revocable, non sub-licensable license to use the course content in order to educate Yourself and become eligible for the Certification provided by CISO CYBERSECURITY. You understand and acknowledge that at no point does this license allow You to transmit, copy or further disseminate in any manner whatsoever the course content (including but not limited to graphics, written materials, text, videos, sounds, exams, answer sheets etc...) to any third person. Allowing a non-User or another User to log in from Your account is an Unauthorised and a breach of this license. Breach of any copyright violations of the Website and any of its content shall be punishable by civil and criminal charges and consequent proceedings.

8.3 The trademarks, logos and service marks displayed on the Website ("Marks") are the property of CISO CYBERSECURITY or their vendors/seller or respective third parties. You are not permitted to use the Marks without the prior consent of CISO CYBERSECURITY, the vendor/seller or the third party that

may

own

the

Marks.

8.4 Unless otherwise indicated or anything contained to the contrary or any proprietary material owned by a third party and so expressly mentioned, CISO CYBERSECURITY owns all intellectual property rights to and into the trademarks "CISO Cybersecurity", "DigiLearn", "CISO Academy", "Digi Proctor", and the Website, including, without limitation, any and all rights, title and interest in and to copyright, related rights, patents, utility models, designs, know-how, trade secrets and inventions (patent pending), goodwill, source code, meta tags, databases, text, content, graphics, icons, and hyperlinks.

8.5 Except as expressly provided herein, You acknowledge and agree that You shall not copy, republish, post, display, translate, transmit, reproduce or distribute any Content through any medium without obtaining the necessary authorization from CISO CYBERSECURITY or third party owner of such Content. Breach of any copyright violations of the Website and any of its content shall be punishable by civil and criminal charges and consequent proceedings.

9. Third Party Content

9.1 General third party information such as, product catalogues, product description and specifications, reports on news, entertainment, technology and features, advertisements including videos, images and photographs of the products, links to third party websites and other data from external sources is made available on the Website ("Third Party Content"). The provision of Third Party Content is for general informational purposes only. You acknowledge that the Third Party Content provided to You is obtained from sources believed to be reliable or provided by the sellers in the process of advertising, exhibiting and offering to sell their products. All Third Party Content is provided on an 'As Is' basis. CISO CYBERSECURITY may not own / have the rights and title to any such Third Party Content, or provide any guarantee with respect to the accuracy, title, merchantability, non-infringement or fitness for a particular purpose of any Third Party Content. CISO CYBERSECURITY shall not be held liable for any loss suffered by You based on Your reliance on or use of such Third Party Content.

9.2 In the event any Third Party Content contains links to third party websites, and You visit any such external link, You agree to do so at your own risk, responsibility and liability. CISO CYBERSECURITY makes no warranty or representation regarding, and does not endorse, any website linked to the Website / Services or the information appearing thereon or any of the products or services described thereon. CISO CYBERSECURITY is not liable for any harm or damages related to the purchase or use of goods, services, resources, content, or any other transactions made in connection with any third-party websites. Please review carefully the third-party's policies and practices and make sure You understand them before you engage in any transaction. Complaints, claims, concerns, or questions regarding third-party products should be directed to the third-party.

10. Disclaimer Of Warranties & Liability

10.1 THE WEBSITE, SERVICES, CONTENT, USER CONTENT AND ANY THIRD PARTY CONTENT ARE PROVIDED BY CISO CYBERSECURITY ON AN "AS IS" BASIS WITHOUT WARRANTY OF ANY KIND, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING THE IMPLIED WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WITHOUT LIMITING THE FOREGOING, CISO CYBERSECURITY MAKES NO WARRANTY THAT (I) THE WEBSITE OR THE SERVICES WILL MEET YOUR REQUIREMENTS OR YOUR USE OF THE WEBSITE OR THE SERVICES WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR-FREE; (II) THE RESULTS THAT MAY BE OBTAINED

FROM THE USE OF THE WEBSITE OR SERVICES WILL BE EFFECTIVE, ACCURATE OR RELIABLE; (III) THE QUALITY OF THE WEBSITE OR SERVICES WILL MEET YOUR EXPECTATIONS; OR THAT (IV) ANY ERRORS OR DEFECTS IN THE WEBSITE OR SERVICES WILL BE CORRECTED. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM CISO CYBERSECURITY OR THROUGH THE WEBSITE / CONTENT OR FROM USE OF THE SERVICES SHALL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THESE TERMS OF USE.

10.2 TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, CISO CYBERSECURITY WILL HAVE NO LIABILITY RELATED TO USER CONTENT AND / OR THIRD PARTY CONTENT ARISING UNDER INTELLECTUAL PROPERTY RIGHTS, LIBEL, PRIVACY, PUBLICITY, OBSCENITY OR OTHER LAWS. CISO CYBERSECURITY ALSO DISCLAIMS ALL LIABILITY WITH RESPECT TO THE MISUSE, LOSS, MODIFICATION OR UNAVAILABILITY OF ANY USER CONTENT AND / OR THIRD PARTY CONTENT.

10.3 YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW CISO CYBERSECURITY WILL NOT BE LIABLE FOR ANY LOSS THAT YOU MAY INCUR AS A CONSEQUENCE OF UNAUTHORIZED USE OF YOUR ACCOUNT OR ACCOUNT INFORMATION IN CONNECTION WITH THE WEBSITE OR ANY SERVICES, EITHER WITH OR WITHOUT YOUR KNOWLEDGE. CISO CYBERSECURITY HAS ENDEAVORED TO ENSURE THAT ALL THE INFORMATION ON THE WEBSITE IS CORRECT, BUT CISO CYBERSECURITY NEITHER WARRANTS NOR MAKES ANY REPRESENTATIONS REGARDING THE QUALITY, ACCURACY OR COMPLETENESS OF ANY DATA, INFORMATION, PRODUCT OR SERVICE. CISO CYBERSECURITY SHALL NOT BE RESPONSIBLE FOR THE DELAY OR INABILITY TO USE THE WEBSITE OR RELATED FUNCTIONALITIES, THE PROVISION OF OR FAILURE TO PROVIDE FUNCTIONALITIES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, FUNCTIONALITIES AND RELATED GRAPHICS OBTAINED THROUGH THE WEBSITE, OR OTHERWISE ARISING OUT OF THE USE OF THE WEBSITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE. FURTHER, CISO CYBERSECURITY SHALL NOT BE HELD RESPONSIBLE FOR NON-AVAILABILITY OF THE WEBSITE DURING PERIODIC MAINTENANCE OPERATIONS OR ANY UNPLANNED SUSPENSION OF ACCESS TO THE WEBSITE THAT MAY OCCUR DUE TO TECHNICAL REASONS OR FOR ANY REASON BEYOND CISO CYBERSECURITY'S CONTROL. THE USER UNDERSTANDS AND AGREES THAT ANY MATERIAL OR DATA DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE WEBSITE IS DONE ENTIRELY AT THEIR OWN DISCRETION AND RISK AND THEY WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO THEIR COMPUTER SYSTEMS OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF SUCH MATERIAL OR DATA. CISO CYBERSECURITY IS NOT RESPONSIBLE FOR ANY TYPOGRAPHICAL ERROR LEADING TO AN INVALID COUPON. CISO CYBERSECURITY ACCEPTS NO LIABILITY FOR ANY ERRORS OR OMISSIONS, WITH RESPECT TO ANY INFORMATION PROVIDED TO YOU WHETHER ON BEHALF OF ITSELF OR THIRD PARTIES.

10. 4 In no case shall CISO CYBERSECURITY, its directors, officers, employees, affiliates, agents, contractors, interns or partners be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind, including, without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, arising from your use of any of the Service or any Products procured using the Service, or for any other claim related in any way to your use of the Service or any Product, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the Service or any content (or product) posted, transmitted, or otherwise made available via the Service, even if advised of their possibility.

10.4 In the event You have purchased / downloaded the Website from any online application stores, whether provided by Apple, Inc., Google, Inc. or Blackberry Limited (or their respective affiliates) (collectively referred to as "Store Providers"), and there occurs any failure of the Website and / or Services, You may follow the process recommended by the Store Provider under the terms of the contract applicable between You and such Store Provider. The Store Providers shall not be liable for any (i) warranty obligations of CISO CYBERSECURITY and related claims, losses, liabilities, damages, costs or expenses; (ii) product liability / consumer protection claims, and claims related to the Website's non-conformity with any applicable laws; and (iii) any third party claims of infringement of intellectual property rights by the Website / CISO CYBERSECURITY.

11. Indemnification And Limitation Of Liability

11.1 You agree to indemnify, defend and hold harmless CISO CYBERSECURITY, its subsidiaries, affiliates, vendors, agents and their respective directors, officers, employees, contractors and agents (herein after individually and collectively referred to as "indemnified parties") from and against any and all losses, liabilities, claims, suits, proceedings, penalties, interests, damages, demands, costs and expenses (including legal and other statutory fees and disbursements in connection therewith and interest chargeable thereon) asserted against or incurred by the indemnified parties that arise out of, result from, or in connection with (i) Your breach of the Agreement(s); or (ii) any claims made by any third party due to, or arising out of, or in connection with, Your use of the Website; or (iii) any claim that any Third Party Content / content, information or materials provided by You caused damage to a third party; or (iv) Your violation of any rights of another, including any intellectual property rights.

11.2 CISO CYBERSECURITY may notify You of any claims which You shall be liable to indemnify CISO CYBERSECURITY against. You will then be required to consult with CISO CYBERSECURITY regarding the course of action to be undertaken in defending such a claim. Further, You shall not compromise or settle any claim or admit any liability or wrongdoing on the part of CISO CYBERSECURITY without the express prior written consent of CISO CYBERSECURITY which can be withheld or denied or conditioned by CISO CYBERSECURITY in its sole discretion.

11.3 Notwithstanding anything to contrary in the Agreement(s), CISO CYBERSECURITY's entire and aggregate liability to You under and in relation to these Terms of Use or otherwise shall not exceed the greater of Indian Rupees One Hundred (INR 100) or the amount of fees, if any, paid by You to CISO CYBERSECURITY under the relevant order to which the cause of action for the liability relates.

11.4 Notwithstanding anything to contrary in the Agreement(s), in no event shall CISO CYBERSECURITY, its subsidiaries or affiliates and their respective officers, directors, employees, partners or suppliers be liable to You for any special, incidental, indirect, consequential, exemplary or punitive damages whatsoever, including those resulting from loss of use, data or profits, whether or not foreseeable or whether or not CISO CYBERSECURITY has been advised of the possibility of such damages, or based on any theory of liability, including breach of contract or warranty, negligence or other tortious action, or any other claim arising out of or in connection with Your use of or access to the Website, Services or Content.

12. Terms

12.1 The Agreement will continue to apply until terminated by either You or CISO CYBERSECURITY as set forth below. If You want to terminate Your agreement with CISO CYBERSECURITY, You may do so by closing Your Account for all of the Services that You use, where CISO CYBERSECURITY has made this option available to You.

12.2 You agree that CISO CYBERSECURITY may, in its sole discretion and without prior notice, terminate Your access to the Website and block Your future access to the Website if CISO CYBERSECURITY determines that You have violated the terms of these Terms of Use or any other Agreement(s). You also agree that any violation by You of the Agreement(s) will cause irreparable harm to CISO CYBERSECURITY, for which monetary damages may be inadequate, and You consent to CISO CYBERSECURITY obtaining any injunctive or equitable relief that CISO CYBERSECURITY deems necessary or appropriate in such circumstances. These remedies are in addition to any other remedies CISO CYBERSECURITY may have at law or in equity.

12.3 In addition to Clause 12.2 above, CISO CYBERSECURITY may, at any time, with or without notice, terminate these Terms of Use (or portion thereof, such as any individual Additional Terms) with You if:

CISO CYBERSECURITY is required to do so by law (for example, where the provision of the Services to You is, or becomes, unlawful), or upon request by any law enforcement or other government agencies;

The provision of the Services to You by CISO CYBERSECURITY is, in CISO CYBERSECURITY 's opinion, no longer commercially viable; CISO CYBERSECURITY has elected to discontinue, with or without reason, access to the Website, the Services (or any part thereof); or In the event CISO CYBERSECURITY faces any unexpected technical issues or problems that prevent the Website and / or Services from working.

12.4 CISO CYBERSECURITY may also terminate or suspend all or a portion of Your Account or access to the Services with or without reason. Except as may be set forth in any Additional Terms applicable to a particular Service, termination of Your Account may include: (i) removal of access to all offerings within the Website or with respect to the Services; (ii) disabling access to the Account Information, including Your personal information, log-in ID and password, and all related information, files and materials associated with or inside Your Account (or any part thereof), and any User Content uploaded by You; and (iii) prohibiting further use of the Services.

12.5 You agree that all terminations shall be made in CISO CYBERSECURITY 's sole discretion and that CISO CYBERSECURITY shall not be liable to You or any third party for any termination of Your Account (and accompanying deletion of Your Account Information), or Your access to the Website and Services.

12.6 Notwithstanding the foregoing, such terms of this Agreement as are meant to survive termination / expiry of this Agreement, will survive indefinitely unless and until CISO CYBERSECURITY chooses to terminate them. CISO CYBERSECURITY may inform the sellers who have accepted Your purchase orders on the Website, that this Agreement is terminated, and upon such information sellers may cancel the purchase order. CISO CYBERSECURITY may also cancel all Your non-fulfilled orders on the Website without any obligation or liability towards You.

13. Governing Law and Jurisdiction

13.1 These Terms of Use and all transactions entered into on or through the Website and the relationship between You and CISO CYBERSECURITY shall be governed in accordance with the laws of India without reference to conflict of laws principles.

13.2 You agree that all claims, differences and disputes arising under or in connection with or in relation hereto the Website, these Terms of Use, the Agreement(s) or any transactions entered into on or through the Website or the relationship between You and CISO CYBERSECURITY shall be subject to the exclusive jurisdiction of the courts at New Delhi, India and You hereby accede to and accept the jurisdiction of such courts. Each party hereby irrevocably waives any objection which such party may now or hereafter have to the laying of improper venue or forum non convenient. Each party agrees that a judgment in any such action or proceeding may be enforced in other jurisdictions by suit on the judgment or in any manner provided by law. Any and all service of process and any other notice in any such suit, action or proceeding with respect to this Agreement shall be effective against a party if given as provided herein.

14. Report Abuse and Take Down Policy

14.1 In the event You come across any abuse or violation of these Terms of Use or if You become aware of any objectionable content on the Website, or if You believe your intellectual property rights have been violated in any manner through the Website, please send an email to info@cisocybersecurity.com

15. Communications

15.1 When You use the Website or send emails or other data, information or communication to CISO CYBERSECURITY, You agree and understand that You are communicating with CISO CYBERSECURITY through electronic records and You consent to receive communications via electronic records from CISO CYBERSECURITY periodically and as and when required. CISO CYBERSECURITY will communicate with You by email or by notices on Website or electronic records on the Website or on Your mobile number which will be deemed adequate service of notice / electronic record to the maximum extent permitted under any applicable law,

16. REFUND POLICY

16.1 Thank you for buying CISO CYBERSECURITY courses. A refund can be offered in the following manner: a. more than 168 hours prior to scheduled time of test: 100% b. 168 hours to 36 hours prior to scheduled time of test: 50% c. less than 36 hours prior to scheduled time of test: nil All refunds may be subject to a processing fee not exceeding 10% of the total refund.

16.2 Refund of the duplicate payments will be processed by means of same source (original method of payment) upon intimation by the USER. Please send a mail with transaction details to info@cisocybersecurity.com for refund requests. All refunds will be processed within 10 to 15 working days after the refund request is approved by CISO CYBERSECURITY.

17. General Provisions

17.1 Notice: All notices with respect to these Terms of Use from CISO CYBERSECURITY will be served to You by email or by general notification on the Website. Any notice provided to CISO CYBERSECURITY pursuant to these Terms of Use should be sent to Grievance Officer at info@cisocybersecurity.com.

17.2 Assignment: You cannot assign or otherwise transfer the Agreements, or any rights granted hereunder or any obligations, to any third party and any such assignment or transfer or purported assignment or transfer shall be void ab initio. CISO CYBERSECURITY 's rights and/or obligations under

the Agreement are freely assignable or otherwise transferable by CISO CYBERSECURITY to any third parties without the requirement of seeking Your prior consent. CISO CYBERSECURITY may inform You of such assignment or transfer in accordance with the notice requirements under the Agreement. CISO CYBERSECURITY shall have right to transfer Your Account and Account Information to a third party who purchases CISO CYBERSECURITY 's business as conducted under the Website.

17.3 Severability: If, for any reason, a court of competent jurisdiction finds any provision of the Agreement, or portion thereof, to be unenforceable, that provision shall be enforced to the maximum extent permissible so as to give effect to the intent of the parties as reflected by that provision, and the remainder of the Agreement shall continue in full force and effect. CISO CYBERSECURITY may amend in a reasonable manner such provision to make it enforceable and such amendment will be given effect in accordance with the amendment terms of these Terms of Use.

17.4 Waiver: Any failure or delay by a party to enforce or exercise any provision of the Agreement, or any related right, shall not constitute a waiver by such party of that provision or right. The exercise of one or more of a party's rights hereunder shall not be a waiver of, or preclude the exercise of, any rights or remedies available to such party under these Terms of Use or in law or at equity. Any waiver by a party shall only be made in writing and executed by a duly authorized officer of such party.

17.5 Principal to Principal Relationship: You and CISO CYBERSECURITY are independent contractors, and nothing in these Terms of Use will be construed to create a partnership, joint venture, association of persons, agency (disclosed or undisclosed), franchise, sales representative, or employment relationship between You and CISO CYBERSECURITY. As an abundant caution, it is clarified that CISO CYBERSECURITY shall not have any right to conclude any contract for sale or purchase of Products and Services for and / or on Your behalf and both You and CISO CYBERSECURITY have entered this agreement on principal to principal basis.

17.6 Force Majeure: If performance of any service or obligation under these Terms of Use or other Agreement by CISO CYBERSECURITY is, or other third parties in fulfillment of any purchase or sale transaction (for eg: logistics service provider, fulfillment center, payment gateways etc.) are, prevented, restricted, delayed or interfered with by reason of labor disputes, strikes, acts of God, floods, lightning, severe weather, shortages of materials, rationing, utility or communication failures, earthquakes, war, revolution, acts of terrorism, civil commotion, acts of public enemies, blockade, embargo or any law, order, proclamation, regulation, ordinance, demand or requirement having legal effect of any government or any judicial authority or representative of any such government, or any other act whatsoever, whether similar or dissimilar to those referred to in this clause, which are beyond the reasonable control of CISO CYBERSECURITY or its third parties performing such services as sub-contractor to CISO CYBERSECURITY and could not have been prevented by reasonable precautions (each, a "Force Majeure Event"), then CISO CYBERSECURITY shall be excused from such performance to the extent of and during the period of such Force Majeure Event. CISO CYBERSECURITY shall exercise all reasonable commercial efforts to continue to perform its obligations hereunder.

17.7 If you find any discrepancies or have any grievances in relation to the collection, storage, use, disclosure and transfer of Your Personal Information under this Privacy Policy or any terms of CISO CYBERSECURITY 's Terms of Use, Term of Sale and other terms and conditions or policies of any CISO CYBERSECURITY entity, please send mail to: info@cisocybersecurity.com The details of the grievance officer may be changed by us from time to time by updating this Privacy Policy.

18. Feedback and Information

18.1 Any feedback You provide to this Website shall be deemed to be non-confidential. CISO CYBERSECURITY shall be free to use such information on an unrestricted basis. Further, by submitting the feedback, You represent and warrant that (i) Your feedback does not contain confidential or proprietary information of You or of third parties; (ii) CISO CYBERSECURITY is not under any obligation of confidentiality, express or implied, with respect to the feedback; (iii) CISO CYBERSECURITY may have something similar to the feedback already under consideration or in development; and (iv) You are not entitled to any compensation or reimbursement of any kind from CISO CYBERSECURITY for the feedback under any circumstances.

18.2 To clarify, CISO CYBERSECURITY may at its discretion, make any modifications or changes to the Website, Content and / or Services on the basis of such feedback, however CISO CYBERSECURITY shall not be obliged to do so. Further, in the event that CISO CYBERSECURITY makes any changes or modifications to the Website, Content and / or Services on the basis of any such feedback, You shall not have any rights or title (including any intellectual property rights) in such changes or modifications to the Website, Content and / or Services. You expressly waive any and all rights in such changes or modifications to the Website, Content and / or Services, and assign to CISO CYBERSECURITY, all worldwide rights and title (including any intellectual property rights) to such changes or modifications to the Website, Content and / or Services, in perpetuity. You hereby waive all rights under Section 19(4) of the Indian Copyright Act, 1956, or other similar provisions in laws of any jurisdiction, in relation to any such changes or modifications to the Website, Content and / or Services.